



BNSC Code of Conduct for parents/guardians

As a parent/guardian of a BNSC member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our club policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be informed of problems or concerns relating to your child, where appropriate.
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.
- Make a complaint to the club committee or Welfare Officer (see BNSC complaints policy)

As a parent/guardian of a BNSC member we expect you to:

Essentials

- 1 Adhere to BNSC Rules and this policy at all times.
- 2 Make sure your child has the right kit for training and competitions as well as enough food and drink.
- 3 **Ensure a coach is present, the session is running, and your child is in the changing rooms/ pool side, before leaving.**
- 4 Ensure your child arrives to sessions on time and is picked up promptly.
- 5 Inform us if you're running late to collect your child or if your child is going home with someone else. If a swimmer is more than 10 minutes late, accept that it is up to the coach as to whether they swim or not.
- 6 You will inform the coach before a session if your child is to be collected early from a training session/event and if so, by whom.

- 7 I will ensure that my child attends only the sessions for their squad unless I have received prior permission from the coach.
- 8 Complete all consent, contact and medical forms and update us straight away if anything changes.
- 9 Maintain a good relationship with your child's coach or teacher.
- 10 Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- 11 Not interrupt training or competitions unless in an emergency situation.
- 12 Take responsibility for the safety and behaviour of your own children when not in the pool area before and after training sessions (when coaching is complete). This includes the changing rooms and outside areas – BNSC do not have staff to steward these areas some of which are open to the public.
- 13 Understand that you should not be in the changing room whilst the children are changing, unless your child is of an age where help is required from parents or if the child requires additional specific assistance. (It is accepted that such help is usually required for children aged seven or eight years of age.) If you do need to accompany a child to assist in the changing room, you accept that you must be the same gender as the child, unless the facility has family changing facilities or is a mixed changing village.
- 14 If my child is not collected within a reasonable time (within 15 minutes at the end of a session), welfare procedures will be followed (coaches may need to contact police/social services in accordance with this policy). For further information see BNSC Late Collection of Children Policy.
- 15 Report any changes in the state of your child's health to the coach prior to training sessions or events.
- 16 Acknowledge that nutrition is a vital part of performance sport and endeavour to meet your child's nutritional needs listening to advice given from the coach/nutritionist.
- 17 Inform the coach if my child is training elsewhere (either swimming or another sport).

Behaviour

- 1 Remember that children get a wide range of benefits from participating in swimming, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- 2 Behave positively as a spectator at training or competitions and treat others with respect.
- 3 Give encouragement to your child and tell them when they've done well and provide support when they are struggling.
- 4 Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.

- 5 Not use any mobile phone or other device, at any time, in the changing rooms or cubicles, or on poolside unless specifically allowed during an event.
- 6 Not use any mobile phone or other device on poolside unless this has been specifically allowed.
- 7 Respect the children and adults competing for other teams at competitions.
- 8 Respect the committee members, coaching and teaching team and all volunteer helpers at the club.
- 9 Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- 10 Understand that poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- 11 Talk to your child and ensure they understand the rules of the club and the sport.
- 12 Ensure your child understands their Code of Conduct.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.

Signature of parent/guardian

Print name

Date

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Contacts: Welfare Officer